

## **Submit a complaint against a State-Chartered Institution**

- Determine if the financial institution is State-Chartered, by checking the current edition of the [Alaska Directory of Banks and Financial Institutions](#).

State of Alaska

Department of Commerce, Community, & Economic Development

Division of Banking and Securities

P.O. Box 110807

Juneau, AK 99811-0807

907-465-2521 (phone)

907-465-1231 (fax)

[dbsc@commerce.state.ak.us](mailto:dbsc@commerce.state.ak.us) (e-mail)

- Submit a written complaint via e-mail, fax, or mail that includes the full name, address, and phone number of the person filing the complaint. Be sure to explain:

**Who is it about?**

**When did it take place?**

**What happened?**

**Why did it happen?**

**Where did it take place?**

**How did it happen?**